



## Privacy Policy of TNT Tech Internet

TNT Tech Internet Privacy Policy  
[Effective as of November 1, 2020]

TNT Tech Internet (“TNT Tech”) respects your privacy, and we have created this privacy policy in order to describe how we collect, use, maintain, share, and protect the personal information we collect from our visitor’s (“you”) on our website, [www.tnttech.org](http://www.tnttech.org).

By using our Website you agree to our collection and use of your personal information as described in this Privacy Policy.

### SCOPE OF POLICY

This Privacy Policy applies to our Website and the services provided on our Website through our customer portal, for all residential and business customers. It does not apply to information collected in any other way, including information collected offline, or information collected for our services, such as our telephone, cable television, or high speed Internet services. A copy of our Customer Privacy Policy that applies to our high-speed Internet is available for review [here](#).

This Privacy Policy covers information we receive through your use of this Website, including various features and services that are used to provide and manage this Website. Some of these services may be provided by third parties. You may also access third-party websites through our Website by clicking on hyperlinks. TNT Tech is not responsible for the privacy practices of third parties—even third parties that have websites linked to or from our Website. If you choose to visit other websites or use additional offerings on our Website or others, we encourage you to review those other companies’ respective privacy policies.

### INFORMATION COLLECTED

We collect personal information (such as your name, e-mail address and any other details you provide to us that identifies you as an individual) from you when you submit a request for information or other services. Personal information (or “PII”) is any information that can identify you as a particular individual. PII does not include anonymized or aggregate information that we collect that is not unique to you.

When you decide to become a customer of TNT Tech we will give you access to our customer portal, where we may ask you for additional PII to help identify you, and to be able to serve you as our customer. The type of PII that we customarily collect on our customer portal includes, but is not limited to:



Through this Website, TNT Tech may allow you to logon or share information through social media services provided by third parties such as Facebook, Twitter, and YouTube. Any information we collect when you access a third party service is covered under this Privacy Policy. Information collected by third parties directly through their service will be governed by their own privacy policies.

In addition to information you proactively share with us, TNT Tech also automatically collects and stores Internet data, such as your Internet protocol (IP) address, domain name, browser type, data and time that you visited our Website, which webpages you visited, the referring Uniform Resource Locator (URL) and much time you spent browsing our Website. This information is collected to administer our Website and to assist us in improving our Website by understanding how it is used by consumers. We do not link this Internet data to any PII. When TNT Tech uses third parties to assist us in maintaining, auditing, and developing our Website, we may provide the third party service provider with limited access to your information, and only for the purpose of performing the specific tasks requested.

## **CHILDREN'S PRIVACY**

Our Website is not directed at children under the age of 13. TNT Tech does not knowingly collect personally identifiable information from anyone under the age of 13 on this Website. If you think that TNT Tech has inadvertently collected information about someone under the age of 13, please contact us at [info@tnttech.org](mailto:info@tnttech.org).

## **USE OF INFORMATION**

We may use the information we collect about you through our Website to:

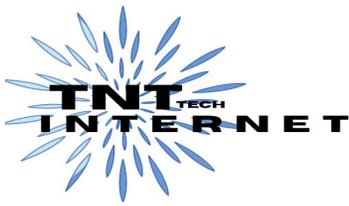
- Correspond with you, particularly when you submit an inquiry, or sign up to receive products or services, or other communications and updates from TNT Tech;
- Maintain the security and integrity of our Website; products and services;
- Administer, review and improve our Website, products or services;

And/or for purposes permitted by your agreements with TNT Tech, if any, to enable us to provide you with certain products or services.

TNT Tech will not share or sell your personal information with third parties, other than to TNT Tech subsidiaries or vendors, including payment processors, content providers, shipping vendors or others who perform similar functions on behalf of TNT Tech.

Other special circumstances that may require the disclosure of your personal information include:

- When disclosure is required or authorized by law through legal process, or when pertinent to judicial or governmental investigations or proceedings,
- To protect TNT Tech's legal rights, or to defend and protect the rights of others;



- To enforce the Website Terms of Use, Acceptable Use Policy, or similar standards to which you agree by virtue of your use of our Website;
- In connection with a sale, purchase, merger, reorganization, liquidation or dissolution involving TNT Tech. If TNT Tech or our assets are acquired by another company, that company may assume responsibility for the personal information we collected through our Website, and that company will also assume all the rights and obligations regarding the information collected, as described in this Privacy Policy; and
- When necessary to respond to an emergency, which includes protecting your safety or the safety of others.

\*Customer Proprietary Network Information (CPNI) is information that TNT Tech obtains in connection with providing telecommunications services to you. CPNI typically includes the type of information found on your phone bill, such as the types of services you purchase from us. TNT Tech does not sell CPNI to third parties and complies with applicable federal and state CPNI rules that apply to telecommunications carriers.

## **ACCESS AND CORRECTION**

You may access and correct any information you input on our Website portal by signing in and correct the information through the portal. If you are TNT Tech customer and you need assistance with correcting your account information, please contact us at [info@tnttech.org](mailto:info@tnttech.org) or 1-970-458-1644.

## **SECURITY**

TNT Tech makes reasonable efforts to maintain the security of our servers and computer networks in order to help prevent the loss, misuse, and modification of the personal information we collect on our Website. TNT Tech protects the security of your personal information by using specialized software during the service application process, enrollment, while you're shopping on our Website, or when you're paying your TNT Tech statement. We also maintain reasonable administrative, technical, and physical safeguards to protect the personal information in our possession. We have established security protocols to ensure that we are doing our part to protect against any anticipated threats or hazards to the security and integrity of our systems. Even though we take reasonable steps to maintain information security, and expect our vendors to do the same, TNT Tech cannot guarantee the security of personal information. We also encourage our customers to do their part in protecting their personal and sensitive information, including being responsible for maintaining the confidentiality of their account login information and other passwords.



## **COOKIES**

Like many other websites, we use a standard technology such as cookies, web beacons, and pixels (collectively, called “cookies” herein) to collect information about how you use our Website. A cookie is a small data file that may be sent to your computer when you visit our Website. A cookie is used to identify you when you use our Website or return to our Website. We use cookies to better serve our Website users and help us improve your experience on our Website. TNT Tech may use session and persistent cookies—a session cookie enables certain features on our Website, but is deleted from your computer when you end your browsing session, whereas a persistent cookie remains on your computer after you close your browser, and may be used by your browser on subsequent visits to our Website.

Most web browsers allow you to control cookies through their settings tab. You may also have the option to delete most cookies. By changing the settings of your browser, you may be able to effectively refuse or delete cookies, but that may affect the display function of certain features on our Website.

**Do Not Track:** TNT Tech does not track its customers overtime and across third party websites to provide targeted advertising and therefore do not respond to “Do Not Track” signals. With respect to third party tracking from other websites, our services are not currently configured to respond to browsers “Do Not Track” signals, as no formal “Do Not Track” standard has been adopted.

## **OPTING OUT**

As a user of our Website you can decide what personal information you want to share with us, with respect to submitting inquiries or requesting our products and services. Note that some personally identifiable information is required for us to communicate with you or provide you with services. If you do not provide the requested information necessary, we may not be able to complete certain transactions or communicate with you.

If you receive emails from TNT Tech, but no longer wish to get our electronic communications, you may opt-out or otherwise manage such communications through a link provided in those emails. Opting out of email communications is only possible for messages that are not necessary for providing you with the service or product you requested.

## **CHANGES TO THIS POLICY**

If we change our privacy policy and procedures, we will post our policy changes on our Website at [www.tnttech.org](http://www.tnttech.org). Please review the date at the top of this Policy to determine when the most



recent changes were made to our Privacy Policy. If you have any questions regarding this notice or would like to know how to restrict the use of your information, please contact a TNT Tech at [info@tnttech.org](mailto:info@tnttech.org) or 1-970-458-1644.